

Booking Terms & Conditions

West Park (Parc Gorllewin)

These booking conditions form a contract between the customer (Hirer) and the owner (Owner) of West Park (the Property).

1. The Property is a NO SMOKING property. This means NO SMOKING anywhere on the Property. Put simply, IF YOU SMOKE, DON'T BOOK!
2. All information on the website www.parcgorllewin.co.uk is considered correct and up-dated on an ongoing basis. Any information carried on third party websites (e.g. www.cottageguide.co.uk, www.stayinwales.co.uk, etc.) is not guaranteed by the Owner as being either correct or up-to-date, although every reasonable effort is made to keep such information correct and up-to-date. The Owner is not responsible for information about the Property found on the Internet on sites/through search engines about which the Owner is totally and completely unaware. Any questions or queries from the Hirer, or proposed Hirer, will be answered promptly and honestly.
3. Bookings may be initiated by the prospective Hirer
 - a) by e-mail either through a third-party site, where appropriate, or
 - b) to maurice@vandervelden.co.uk, or
 - c) by telephone to Cristine or Maurice on 01834 860204, or
 - d) in writing to: Maurice & Cristine van der Velden, Parc y Teg, Llanddewi Velfrey, Narberth, Pembrokeshire SA67 7EG

The period required will be provisionally held (and marked as such on website) for the prospective Hirer, for a reasonable period, pending return of the Booking Form and confirmation as stated in the paragraph below.

Bookings will not be confirmed until this Booking Form and Terms and Conditions has been received by the Owner, correctly and satisfactorily completed, together with a cheque, made payable to C. van der Velden, for the 20% deposit (see clause 7). The balance to be paid two months before the holiday start date or, in the case of a booking made less than 56 days before the holiday start date, the total holiday cost must be returned with the Booking Form.

4. The Owner and/or his representative retains the right to enter his Property at any reasonable time to carry out any repairs deemed necessary to the Property or its equipment.
5. Should the Property be unavailable on the date stated, then the Owner will return to the Hirer all monies paid by the Hirer in respect of the holiday in question. The Owner will not be liable for any other losses/damages, etc. suffered by the Hirer as a result of the Property being unavailable on the date stated.
6. Holiday Cancellation Insurance. The Owner does not provide holiday cancellation insurance and strongly recommends that the Hirer takes out such cover.
7. If a booking is cancelled in writing more than two months before the holiday start date, all monies paid will be returned to the Hirer. Cancellation between 29 - 56 days before the start date will result in 50% of the full cost of the holiday being retained by the Owner. Cancellation between 15-28 days before the start date will result in 75% of the full cost of the holiday being retained by the Owner. Cancellation between 0-28 days before the start date will result in 100% of the total cost of the holiday being retained by the Owner.

8. The Owner reserves the right to make a £10 admin. charge for any date alteration made after the booking has been confirmed.
9. During the hire period, the Hirer is responsible for the Property, its contents and keys and undertakes to take all reasonable care of it, to keep it clean and tidy and to report as soon as possible and replace/pay for any breakages or damage caused by the Hirer or their party.
10. The prescribed maximum number of persons for holidaying at the Property is TEN. This number may not be exceeded with the exception of one or two additional infant child not above two years of age. (Please bear in mind that the Owner provides one cot and one high chair.)
11. Bookings by single sex groups may be declined where such a booking is deemed by the Owner to be inappropriate to the peace and tranquillity of the Property, eg. Stag Parties, Hen Parties. Full details of such proposed parties must be given in full, in writing, at the time of booking.
12. Well behaved PETS are very welcome at the Property, by pre-arrangement, and MUST be listed on the Booking Form
13. The Owner reserves the right to decline any booking he considers unsuitable.
14. The Hirer should be aware that the Owner truthfully considers the Property to be a quiet, peaceful and tranquil holding. However, the Owner cannot be held responsible for, and will accept no liability for, any interruption to that peace and quiet which is outside his control.
15. The Property's land is, by its nature, agricultural and due and diligent care should be taken whilst using it. It is important that children, especially but not exclusively, should be aware of its nature and due care should be taken by their parents/guardians.
16. The Owner agrees to keep the property and its 8 acres, for the period of hire, to the full and exclusive use of the Hirer and his party and to see that it is in good repair (where practicable and given its agricultural status) and has the amenities advertised (exceptions - see clause 17) at the start of the holiday period. With the exception of the shed (being kept secured for the Owner's tools) the Hirer may explore the entire Property without hindrance.
17. Whilst every effort is made to provide the amenities advertised, no liability will fall upon the Owner should restrictions be applied to the holiday in the event of floods, drought, power cuts or any other occurrences outside the Owner's control, SAVE THAT the Owner may consider a refund to the Hirer of a part or the whole of the cost of the holiday. Such refund is purely dependent upon the circumstances and extent of the restrictions concerned and is at the discretion of the Owner.
18. The Hirer is responsible for reading and understanding these terms and conditions and the accompanying Booking Form. Any queries should be raised with the Owner immediately or, if satisfactory, the Booking Form must be signed by the Hirer as accepting these terms and conditions on behalf of the Party.

Booking Form - West Park

HOLIDAY START DATE _____

Full Name _____ Age* _____

Hirer must include full address details

PERIOD REQUIRED (Days) _____

HIRER: _____

TOTAL COST _____

20% DEPOSIT ATTACHED* _____

BALANCE DUE** _____

2: _____

TELEPHONE N° _____

3: _____

MOBILE N° _____

4: _____

Email _____

5: _____

COT REQUIRED YES NO

6: _____

HIGH CHAIR REQUIRED YES NO

7: _____

* IF THE HOLIDAY START DATE IS LESS THAN 56 DAYS FROM THE BOOKING DATE, PLEASE INCLUDE THE FULL AMOUNT OF THE HOLIDAY COST.

8: _____

9: _____

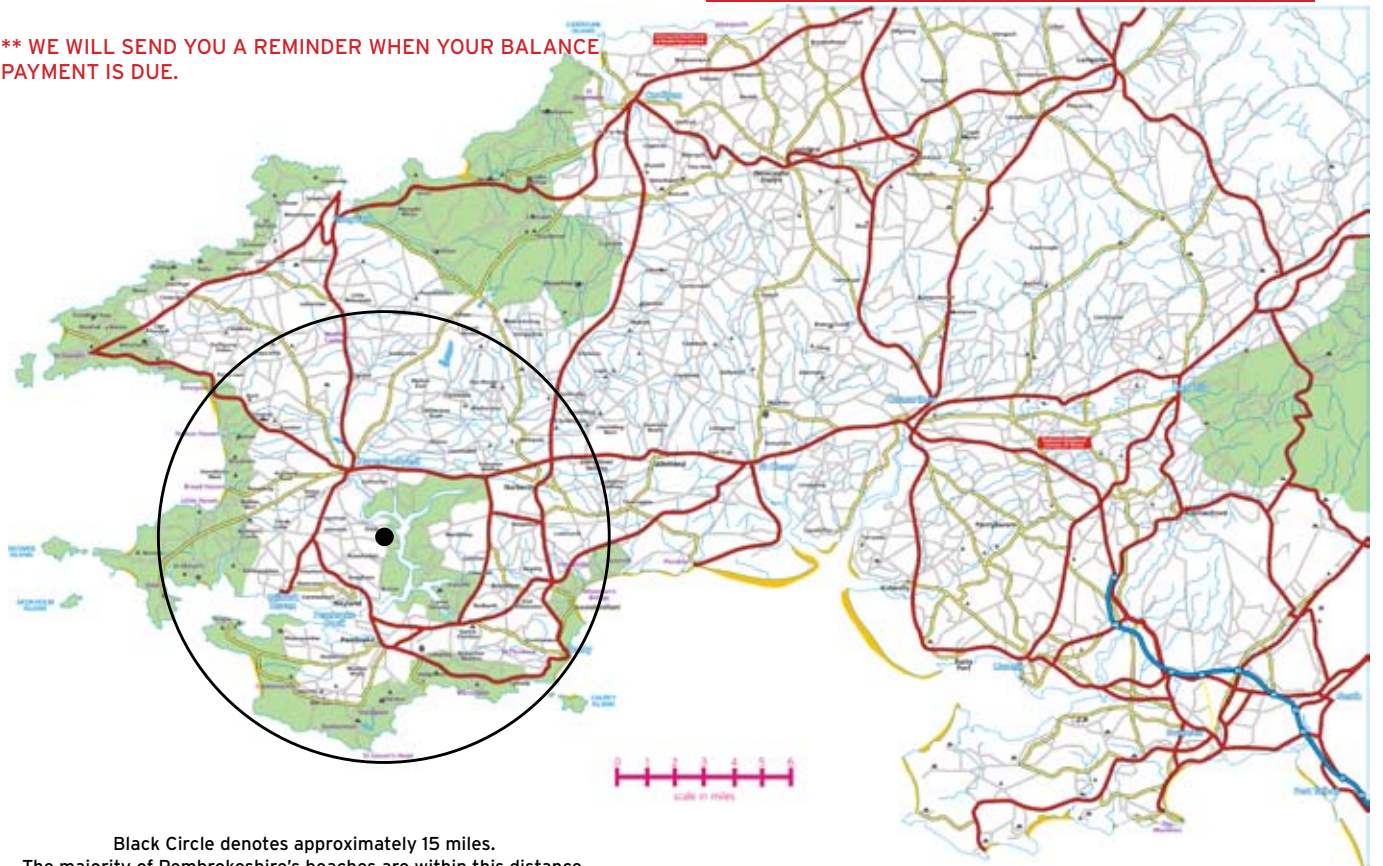
10: _____

PETS _____

CHEQUE TO BE MADE PAYABLE TO C. VAN DER VELDEN

* AGE OF THOSE 25 YEARS AND UNDER MUST BE STATED.

** WE WILL SEND YOU A REMINDER WHEN YOUR BALANCE PAYMENT IS DUE.



Black Circle denotes approximately 15 miles.
The majority of Pembrokeshire's beaches are within this distance.